

How to bulk change the creator of scheduled issues

There is no straight forward option bulk change the creator of scheduled issues, but it is possible.

To bulk change creator you would need to export all of the scheduled issues, make a copy of the xport file, modify the export file to change the creator (and assignee), delete all invalid issues, import scheduled issues.

Downside is that with import option you would lose the the history of the executions of Scheduled Issues (it will be visible in upcoming version 5.1.2)

Here is detailed instruction what you can do:

1. Base preview of the Scheduled Issues table in project: Project Management, by lppl - project lead and project administrator for this particular project:

Name	State	Issue Type	Reporter	Assignee	Created by	Created at	Modified by	Shared with	Triggers	Actions
lppl - Project Lead - 01	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:00 AM	LP PL	Not Shared	AT 1:00 AM	Execute More
lppl - Project Lead - 02	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:02 AM	LP PL	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND SATURDAY	Execute More
lp00 - 01	ACTIVE	Task	LP 00	Automatic	LP 00	29/Jan/18 8:17 AM	LP 00	Not Shared	AT 1:00 AM	Execute More
lp00 - 02	ACTIVE	Task	LP 00	LP 00	LP 00	29/Jan/18 8:17 AM	LP 00	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND FRIDAY	Execute More
lp00 - 03	ACTIVE	Task	LP 00	LP 00	LP 00	29/Jan/18 8:18 AM	LP 00	Not Shared	EVERY 2 DAY(S)	Execute More
lp00 - 04	ACTIVE	Task	LP 00	Automatic	LP 00	29/Jan/18 8:18 AM	LP 00	Not Shared	AT 1:00 AM EVERY 5 DAY(S)	Execute More
lp00 - 05	ACTIVE	Task	LP 00	Automatic	LP 00	29/Jan/18 8:18 AM	LP 00	Not Shared	EVERY 1 WEEK(S)	Execute More

2. Same table with deactivated user "lp00"

Name	State	Issue Type	Reporter	Assignee	Created by	Created at	Modified by	Shared with	Triggers	Actions
lppl - Project Lead - 01	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:00 AM	LP PL	Not Shared	AT 1:00 AM	Execute More
lppl - Project Lead - 02	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:02 AM	LP PL	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND SATURDAY	Execute More
lp00 - 01	INVALID	Task	LP 00	Automatic	LP 00	29/Jan/18 8:17 AM	LP 00	Not Shared	AT 1:00 AM	Execute More
lp00 - 02	INVALID	Task	LP 00	LP 00	LP 00	29/Jan/18 8:17 AM	LP 00	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND FRIDAY	Execute More
lp00 - 03	INVALID	Task	LP 00	LP 00	LP 00	29/Jan/18 8:18 AM	LP 00	Not Shared	EVERY 2 DAY(S)	Execute More
lp00 - 04	INVALID	Task	LP 00	Automatic	LP 00	29/Jan/18 8:18 AM	LP 00	Not Shared	AT 1:00 AM EVERY 5 DAY(S)	Execute More
lp00 - 05	INVALID	Task	LP 00	Automatic	LP 00	29/Jan/18 8:18 AM	LP 00	Not Shared	EVERY 1 WEEK(S)	Execute More

3. Export all Scheduled Issues from this particular project (make sure you also export invalid issues) - this needs to be done by Jira Administrator (admin in my case)

The screenshot shows the JIRA Administration interface. The top navigation bar includes 'Dashboards', 'Projects', 'Issues', 'Boards', and 'Create'. The main header is 'Administration' with a search bar. Below this, there are tabs for 'Applications', 'Projects', 'Issues', 'Add-ons', 'User management', 'Latest upgrade report', and 'System'. The left sidebar contains a menu for 'ATLASSIAN MARKETPLACE' (Find new add-ons, Manage add-ons), 'THE SCHEDULER' (Access Manager, Manage Scheduled Issues, Import Scheduled Issues, **Export Scheduled Issues**, The Scheduler Statistics), and 'Export Scheduled Issues'.

The main content area is titled 'Export Scheduled Issues'. It contains an information icon and a message: 'This screen allows you to export your Scheduled Issues to a XML file. Please note that only Scheduled Issues will be exported. Standard JIRA Issues created basing on Scheduled Issues will not be exported.' Below this, there are several configuration options:

- Export type:** Radio buttons for 'Export Scheduled Issues from all projects' and 'Export Scheduled Issues from selected projects only' (selected).
- Projects:** A dropdown menu showing 'Scrum software development' and 'Project management' (selected). Below it, a note says 'Shows all projects for which you have privileges and there is at least one Scheduled Issue already created'.
- Skip inactive:** Radio buttons for 'No' (selected) and 'Yes'. Below it, a note says 'Define whether inactive Scheduled Issues should be exported or not'.
- Skip invalid:** Radio buttons for 'No' (selected) and 'Yes'. Below it, a note says 'Define whether invalid Scheduled Issues should be exported or not'.
- Export name:** A text input field containing 'SchedulerExport_2018-01-29.xml'.
- Export:** A button to initiate the export process.

4. Bulk deleting all Invalid Scheduled Issues:

The screenshot shows the JIRA Administration interface for 'Manage Scheduled Issues'. A modal dialog box titled 'Delete Scheduled Issues' is open in the center. The dialog contains a red warning icon and the text: 'Bulk delete warning! Number of Scheduled Issues selected to delete: 5. Are you sure to proceed?'. Below the text are 'Delete' and 'Cancel' buttons.

The background shows the 'Manage Scheduled Issues' page with a table of issues. The table has columns for 'Name', 'State', 'Fix Version(s)', 'Task', 'LP', 'PL', 'Schedule', and 'Actions'. The 'State' column shows 'ACTIVE' and 'INVALID' for various issues. The 'Actions' column includes 'Execute' and 'More' buttons for each issue.

5. Create a copy of Export file, and edit export file by changing the creator: "<createdBy>lp00</createdBy>" to desired user in my case lppi: "<createdBy>lppi</createdBy>" - it needs to be user with access to this project and with access granted through the access manager, this user should have at least permissions same as the deactivated user.

```
SchedulerExport_2018-01-29.xml X
1 <?xml version="1.0" encoding="UTF-8" standalone="yes"?>
2 <TheSchedulerBackup xmlns="http://www.tt.com.pl">
3   <BackupInformation>
4     <JiraVersion>7.7.0</JiraVersion>
5     <PluginVersion>5.1.1</PluginVersion>
6     <BackupVersion>2.0</BackupVersion>
7     <BackupCreator>admin</BackupCreator>
8     <BackupTime>Jan 29, 2018 8:26:51 AM</BackupTime>
9     <ExportType>selected</ExportType>
10    <SelectedProjects>10001</SelectedProjects>
11    <SkipDisabled>false</SkipDisabled>
12    <SkipInvalid>false</SkipInvalid>
13  </BackupInformation>
14  <TheSchedulerData>
15    <ScheduledIssueElement>***
141  </ScheduledIssueElement>
142    <ScheduledIssueElement>***
264  </ScheduledIssueElement>
265    <ScheduledIssueElement>
266      <name>lp00 - 01</name>
267      <createdBy>lp00</createdBy>
268      <description>lp00 - 01</description>
269      <projectId>10001</projectId>
270      <issueTypeId>10002</issueTypeId>
271      <disabled>false</disabled>
272      <increasePriority>false</increasePriority>
273      <createWhenResolution>true</createWhenResolution>
274      <createWhenPriorityHasMaxValue>false</createWhenPriorityHasMaxValue>
275      <TriggerElement>
276        <triggerType>CRON</triggerType>
277        <cronExpression>0 0 1 ? * *</cronExpression>
278        <timeZoneId>Etc/UTC</timeZoneId>
279      </TriggerElement>
280      <FieldElement>
281        <fieldName>summary</fieldName>
282        <fieldClassName>com.atlassian.jira.issue.fields.SummarySystemField</fieldClassName>
283      </FieldElement>
284      <FieldElement>
285        <fieldName>issuetype</fieldName>
286        <fieldClassName>com.atlassian.jira.issue.fields.IssueTypeSystemField</fieldClassName>
287      </FieldElement>
288      <FieldElement>
289        <fieldName>attachment</fieldName>
290        <fieldClassName>com.atlassian.jira.issue.fields.AttachmentSystemField</fieldClassName>
291      </FieldElement>
292      <FieldElement>
293        <fieldName>duedate</fieldName>
294        <fieldClassName>com.atlassian.jira.issue.fields.DueDateSystemField</fieldClassName>
295      </FieldElement>
296      <FieldElement>
297        <fieldName>description</fieldName>
298        <fieldClassName>com.atlassian.jira.issue.fields.DescriptionSystemField</fieldClassName>
299      </FieldElement>
300      <FieldElement>
301        <fieldName>assignee</fieldName>
302        <fieldClassName>com.atlassian.jira.issue.fields.AssigneeSystemField</fieldClassName>
303      </FieldElement>
304      <FieldElement>
305        <fieldName>priority</fieldName>
306        <fieldClassName>com.atlassian.jira.issue.fields.PrioritySystemField</fieldClassName>
307      </FieldElement>
308      <FieldElement>
Find: <createdBy>lp00</createdBy>
Replace: <createdBy>lp01</createdBy>
1 of 5 matches; Wrapped past end of file
```

6. Import edited file

JIRA Administration - Import Scheduled Issues

Browse: **C:\fakepath\SchedulerExport_2018-01-29_ippl.xml**

Import type: Import Scheduled Issues from all projects

Selected projects: Project management

Import

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7. Import confirmation

JIRA Administration - Import Scheduled Issues

Import operation has been completed successfully.

The following Scheduled Issues were not imported because they already exist

- Ippl - Project Lead - 01
- Ippl - Project Lead - 02

Browse: Choose File No file chosen

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8. Table preview from project lead (Ippl) perspective. as you can see now user have access to all of the issues and can edit them manually.

JIRA Project management - Scheduled Issues

Name	State	Issue Type	Reporter	Assignee	Created by	Created at	Modified by	Shared with	Triggers	Actions
Ippl - Project Lead - 01	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:00 AM	LP PL	Not Shared	AT 1:00 AM	Execute More
Ippl - Project Lead - 02	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:02 AM	LP PL	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND SATURDAY	Execute More
Ip00 - 01	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	AT 1:00 AM	Execute More
Ip00 - 02	INVALID	Task	LP PL	LP 00	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND FRIDAY	Execute More
Ip00 - 03	INVALID	Task	LP PL	LP 00	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	EVERY 2 DAY(S)	Execute More
Ip00 - 04	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	AT 1:00 AM	Execute More
Ip00 - 05	INVALID	Task	LP PL	Automatic	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	EVERY 1 WEEK(S)	Execute More

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(But there are still some invalid issues.)

9. Inactive user as assignee

<input type="checkbox"/>	lp00 - 02	INVALID	Fix	<input checked="" type="checkbox"/> Task	LP PL	LP 00
<input type="checkbox"/>	lp00 - 03	01. User who was selected as assignee is no longer active!		<input checked="" type="checkbox"/> Task	LP PL	LP 00
<input type="checkbox"/>	lp00 - 04	ACTIVE		<input checked="" type="checkbox"/> Task	LP PL	Automatic

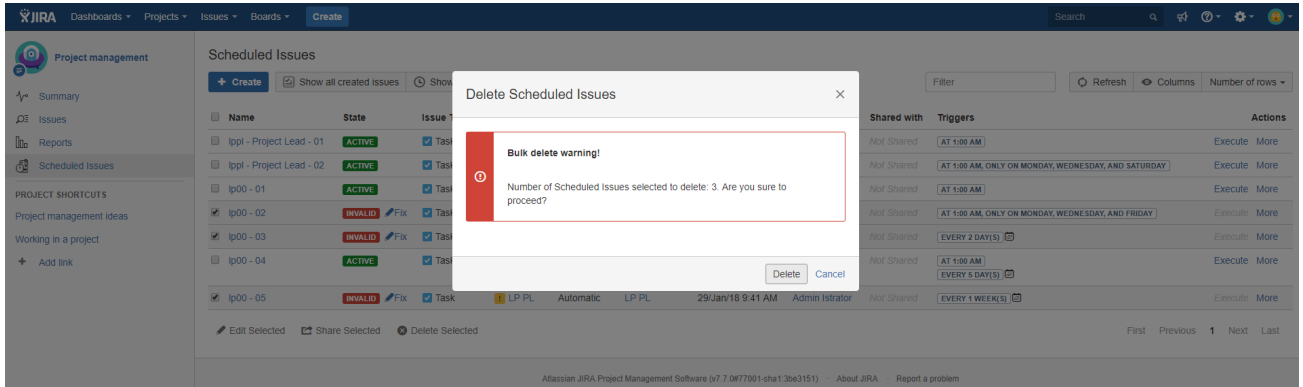
10. Invalid sub-task (in this case also invalid assignee)

<input type="checkbox"/>	lp00 - 05	INVALID	Fix	<input checked="" type="checkbox"/> Task
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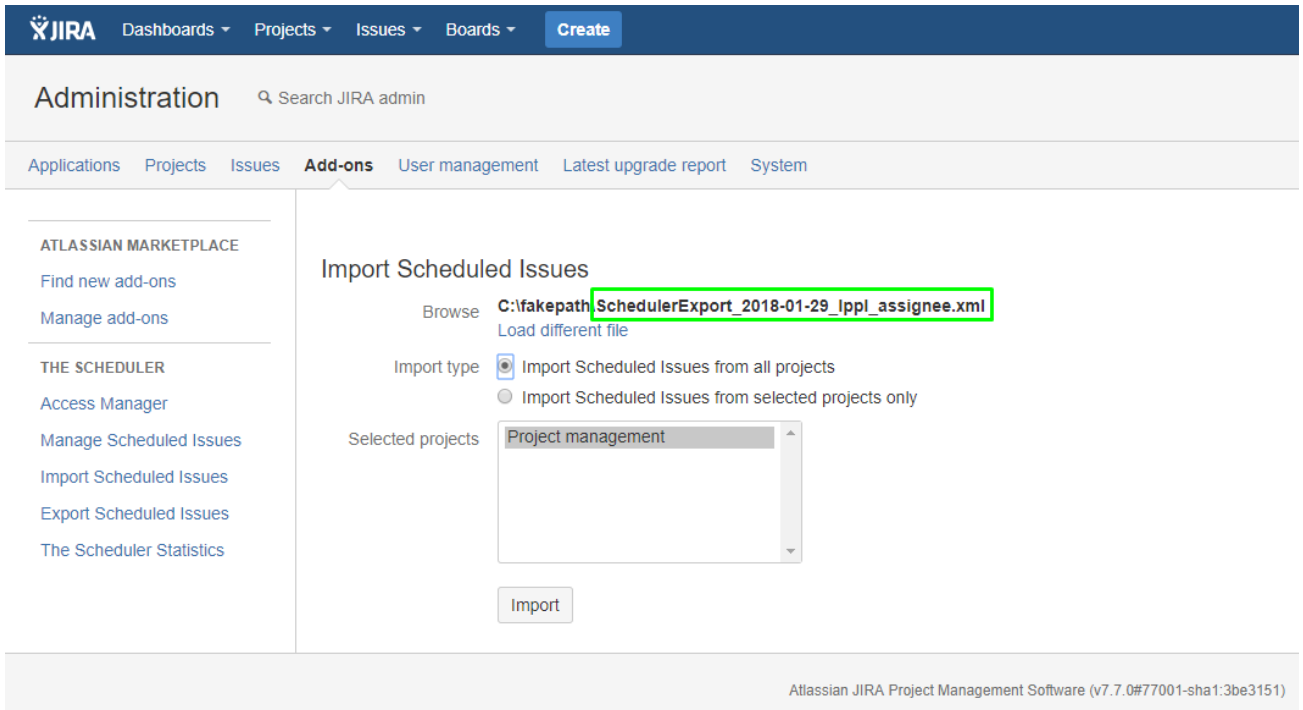
Edit Selected Delete Selected

01. One or more of the Scheduled Issue Sub-Tasks is invalid! Please to edit invalid subtasks to solve the problem.

11. Make a copy of the recently upload .xml file and make new changes, search and replace assignee field (make sure to copy pair of parameter and value, white spaces also counts)



14. Import newest .xml file with changed assignee field.



15. Import Confirmation

JIRA Dashboards ▾ Projects ▾ Issues ▾ Boards ▾ **Create**

Administration 🔍 Search JIRA admin

Applications Projects Issues **Add-ons** User management Latest upgrade report System

ATLASSIAN MARKETPLACE
Find new add-ons
Manage add-ons

THE SCHEDULER
Access Manager
Manage Scheduled Issues
Import Scheduled Issues
Export Scheduled Issues
The Scheduler Statistics

Import Scheduled Issues

✓ Import operation has been completed successfully.

⚠ The following Scheduled Issues were not imported because they already exist

lppl - Project Lead - 01
lppl - Project Lead - 02
lp00 - 01
lp00 - 04

Browse No file chosen
Browse for valid XML file

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16. Scheduled Issue table preview from the perspective of Project Lead - lppl.

JIRA Dashboards ▾ Projects ▾ Issues ▾ Boards ▾ **Create** Search 🔍

Project management
Summary
Issues
Reports
Scheduled Issues

Scheduled Issues

+ Create Show all created issues Show upcoming issues Filter Refresh Columns Number of rows ▾

Name	State	Issue Type	Reporter	Assignee	Created by	Created at	Modified by	Shared with	Triggers	Actions
lppl - Project Lead - 01	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:00 AM	LP PL	Not Shared	AT 1:00 AM	Execute More
lppl - Project Lead - 02	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 8:02 AM	LP PL	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND SATURDAY	Execute More
lp00 - 01	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	AT 1:00 AM	Execute More
lp00 - 04	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 9:41 AM	Admin Istrator	Not Shared	AT 1:00 AM EVERY 5 DAY(S)	Execute More
lp00 - 02	ACTIVE	Task	LP PL	LP PL	LP PL	29/Jan/18 9:48 AM	Admin Istrator	Not Shared	AT 1:00 AM, ONLY ON MONDAY, WEDNESDAY, AND FRIDAY	Execute More
lp00 - 03	ACTIVE	Task	LP PL	LP PL	LP PL	29/Jan/18 9:48 AM	Admin Istrator	Not Shared	EVERY 2 DAY(S)	Execute More
lp00 - 05	ACTIVE	Task	LP PL	Automatic	LP PL	29/Jan/18 9:48 AM	Admin Istrator	Not Shared	EVERY 1 WEEK(S)	Execute More

Edit Selected Share Selected Delete Selected First Previous 1 Next Last

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As you might notice there are some warnings next to Scheduled Issues, those are informing you that the reporter field is empty and it will be filled with the creator of the issue.

